

















CALLPILOT Summary Page

-  The access number for **CALLPILOT** from an outside location is **740-6345**.
-  To access **CALLPILOT** from a telephone within your organization, press **6345** or **Message key** if your phone is so equipped.
-  A fast method of leaving a message is to use **Express Messaging**. The access number for this service is **6000**.
-  Your **new password** must have a minimum of **6** digits.
-  You must **change your password** when setting up a new phone. Passwords can be changed at any time but a change is not mandatory after initial set up.
-  Passwords are **not** set to expire, but may be changed by the user as required.
-  Before **reusing an old password** it must be changed **5** times.
-  You have **3 invalid logon attempts** per session.
-  You have **5 invalid logon attempts** before your mailbox is disabled. If you need assistance contact your Phone Site Coordinator.
-  Each message you leave or receive can be up to 3 minutes in length.
-  You can address your message by **dialing a name**. The name-dialing prefix is **11**.
-  Your mailbox will store **5** minutes of messages
-  When your mailbox is **85% full** you will receive a reminder to delete some messages.
-  Once you have listened to a message you can leave it in your mailbox for **7** days.

Note: *If you have **not** listened to a message (e.g.: while on vacation) it will remain in your mailbox indefinitely.*

-  You can record a message now and **delay delivery** for up to **31** days.
-  Always set your phone on call forward to Voice Mail when you are out of the office. The procedure for MOST sets is: Press **#1 6345** and hang up. To cancel call forward, lift the receiver and press **#1** and hang up.